

RTC Support Services

Position Description

POSITION DETAILS

| Position Title: | Livestreaming Operator |
|---------------------|--|
| Job Type: | ICT & Livestreaming |
| Hours of work | Casual, varies depending on semester requirements, normally Monday to Friday |
| Reports to: | General Manager |
| Award | Educational Services (Post-Secondary Education) Award 2020 - General Staff 3 |
| Date of appointment | September 2023 |

POSITION REQUIREMENTS

1. QUALIFICATIONS

Certificate IV in Information Technology or related field or relevant Audio-Visual experience

Must hold a current working with Children's Check

Role is subject to a police check prior to appointment

2. PERSONAL ATTRIBUTES

Promote the Christian character and ethos of our clients

High standard of personal presentation

High level of computer literacy

Commitment to continuous improvement, responsiveness to feedback and flexible to change

Good written and verbal communication

Excellent interpersonal skills with all stakeholders

Attention to detail

Able to work in a cooperative manner and be flexible with changing needs

Able to execute tasks in an efficient manner



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3. PERSONAL ATTRIBUTES

| A = Actionable D = Delegable R = Responsible | | | | | |
|--|--|---|---|---|--|
| Classification | Task category | Α | D | R | |
| Strategy & Planning | Implementation of Strategic Plans | | Х | Х | |
| | KPI Reporting | | Х | Х | |
| Policies & Procedures | Development and review | | | Х | |
| Services Agreements | Implementation of agreements | | | Х | |
| | Foster Genuine Relationships | | | Х | |
| ICT | Classroom ICT Support for livestreamed classes | | | Х | |
| | Classroom ICT Set Up | | | Х | |
| | Class scheduling set up | | | Х | |
| | Livestreaming basic equipment maintenance | | | Х | |
| | Management of livestreaming participants | | | Х | |
| | Event ICT Support | | | Х | |
| | Livestreaming troubleshooting | | | Х | |
| Events/Catering | Event ICT Management | | | Х | |
| | Event Streaming | | | Х | |
| | Technical set up/pack up | | | Х | |

4. TIME COMMITMENT

Ability to attend RTC's Melbourne Campus for live streamed classes during semester as well as intensive periods and attendance to events by mutual agreement.

5. OH&S

Take reasonable care for their own health and safety

Take reasonable care for the health and safety of others who may affected by their acts or omissions

Cooperate with anything the employer does to comply with OHS requirements

Not 'intentionally or recklessly interfere with or misuse' anything provided at the workplace for OHS

| Employee Signature | Date |
|--------------------|------|
| | |
| | |
| Employer Signature | Date |



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